

Business Case: Improve Day-to-Day Road Transportation Operational Efficiency

General Information

CWT Integrated Pte Ltd is an integrated logistics service provider providing warehousing, transportation, container storage and repair services.

1. The Product

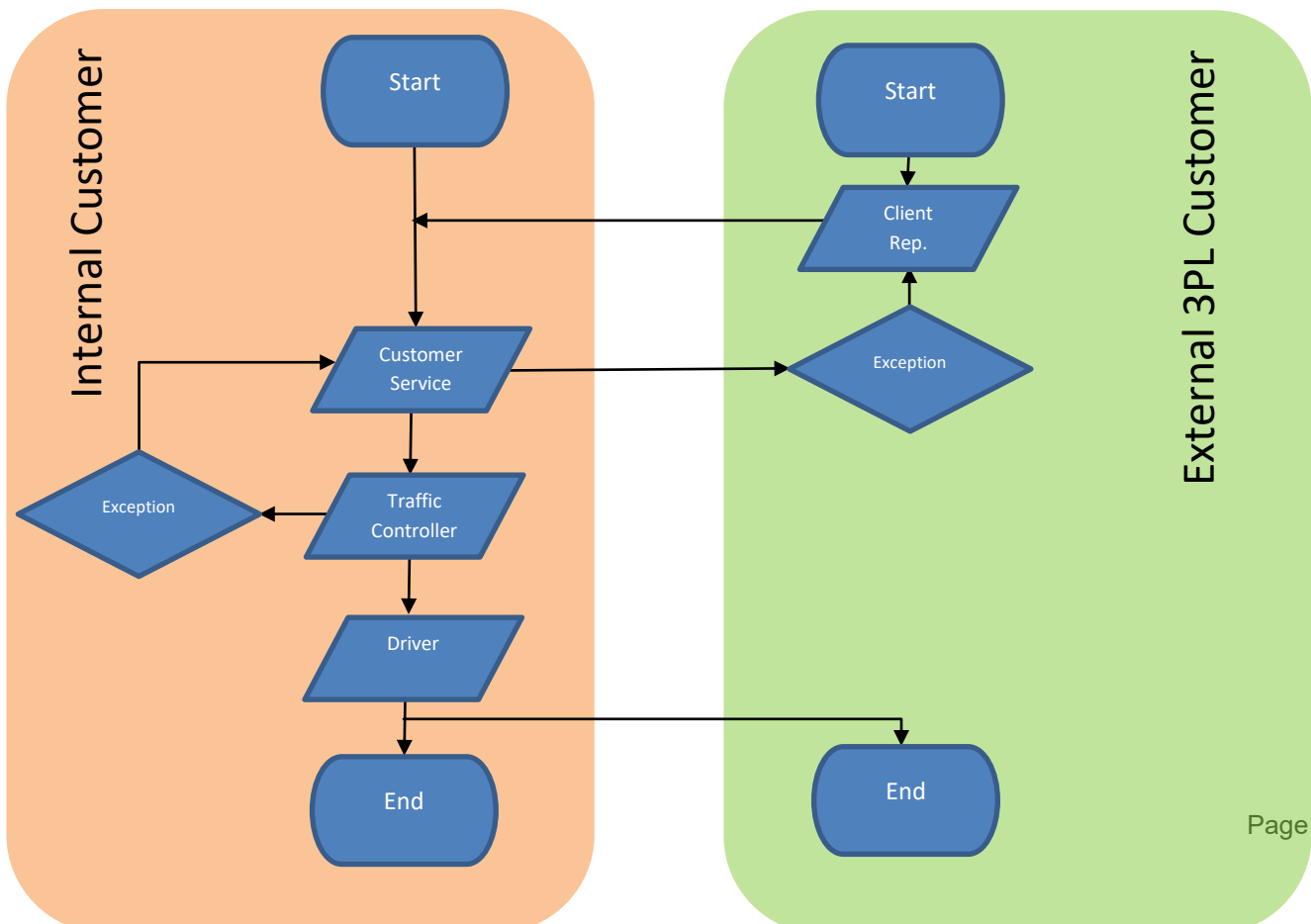
Transport Service Division services entail road transportation of inbound and outbound for FCL and LCL shipments, domestic deliveries/ distribution; and a transportation to stage in-transit shipments and trailers.

In addition to servicing 3PL customer base in the various road transportation formats, our road transport teams also support internal customers from CWTI warehousing and container depot empty import and export.

2. The Place

Currently the external 3PL and internal customers are fairly well distributed within Singapore mainland and Jurong Island Chemical complex.

3. Typical Works Order/Operation Process Flowchart



## Issues Encountered

Logistics is highly competitive and labour intensive industry. Efficiency in labour, process flow and cost will enhance the organization's competitive edge.

Following are key area the organization have identified as possible areas of significant improvement.

### 1. Work Orders & Operation Workflow

- a) Current process of work request, creation, notification to both traffic controllers and drivers;
- b) Tracking of operation charges for operation closing (e-invoicing);
- c) Tracking of asset inspection, expiry & preventive maintenance schedule

### 2. Job Deployment & Standby Time

Route planning and reduction of standby time will benefit in reduction of carbon footprint.

## Requirements

Utilizing the principle of Reduce, Reuse, Recycle, Reclaim and Degradable. CWTI would like the participating IHL to evaluate current processes and identify opportunities to reduce manual intervention and streamline workflow.

In so doing, achieve efficiency, reduction of carbon footprint and cost as we embark to forge a competitive edge through Green Supply Chain Management.

## Open House

The Open House will be on:

Transhub, 8A Buroh Street S627531

02 May 2023 10.00 am	02 May 2023 2.00 pm
03 May 2023 10.00 am	03 May 2023 2.00 pm
04 May 2023 10.00 am	04 May 2023 2.00 pm

Contact person: Chai SH

Email : [shchai@int.cwtlimited.com](mailto:shchai@int.cwtlimited.com) Deskphone : +65 6661 2898

***Team leader to send email to the contact person in advance regarding the number of persons going to the open house.***